

Change your life – Don't miss out on these great opportunities!

We're looking for 2 positions:

Technical Support Representative for Eastern Canada, (Quebec & Maritimes)

Technical Support Representative for Western Canada (BC & Yukon (shared))

So if you or someone you know is qualified then we want to hear from you!

If your track record shows you can ...

- Explain and resolve technical issues over the phone as well as in person during on-site visits
- Accurately and promptly report all customer issues into our CRM database
- Collect incident/accident information and prepare reports on a timely basis
- Monitor and report on open issues with expediency
- Provide customers with up-dates using excellent customer service and communication skills
- Report on customer fleet information changes and upcoming customer requirements
- Provide on call support on a rotating basis with other team members

And if you have...

- An AME, M1 and or M2 license
- 10+ years of experience on Eurocopter products, preferably with multiple types
- Professionalism, flexibility, and a strong customer service orientation
- Experience working on behalf of a manufacturer
- Experience with technical manuals and engineering drawings
- Proven ability to work independently and in a team environment
- Fluent language skills in both English and French for the Eastern Rep. position

... then we want to hear from you!

To apply to this position, please provide an updated resume and a brief letter identifying how you can quickly and successfully become a productive key team member, along with your interests in this position to Human Resources by FRIDAY, JUNE 29, 2012. You can also email the requested documents to tara.overholt@eurocopter.ca.

*****Please be advised that only qualified applicants will be considered for an interview*****

