



WE'RE LOOKING FOR A MANAGER, REPAIR & OVERHAUL AND BLADE SHOP

POSITION LOCATION: FORT ERIE, ON

The Manager of Repair & Overhaul and Blades Shop is responsible for the on time, on quality and on cost operations of the AHCA helicopter component repair and overhaul activities. The Manager of Repair & Overhaul and Blades Shop is committed to meeting the Company's financial targets in terms of revenue and profit in this business line. To ensure customer satisfaction and targeted financial performance, The Manager of Repair & Overhaul and Blades Shop will implement and follow various key performance indicators and take suitable action to drive performance and efficiency including appropriate internal reporting. The Manager of Repair & Overhaul and Blades Shop will continuously seek for improvements and for possibilities to optimize processes in order to maximize shop efficiency. The Manager of Repair & Overhaul and Blades Shop provides professional leadership to the team and works in close collaboration with peers and interfacing departments.

MAIN RESPONSIBILITIES

1. Manage the Repair & Overhaul and Blades Shop

- Provide and regularly update workload planning and parts forecast
- Provide input to AHCA OPEX by forecasting revenue and profit for the MRO activity
- Provide input to AHCA CAPEX by planning required capitalized investments
- Provide guidance and leadership to the team consisting of 20+ technicians, 2 planners and 1 quality inspector and one supervisor
- Plan, direct, delegate, control and monitor the work of the team through appropriate supervision and accurate communication
- Promote and enforce AHCA policies and procedures including quality procedures, health and safety rules and promptly deal with employee's concerns as they arise
- Refine and validate quotes
- Provide technical support to AHCA CSRs, AHCA tech support team and customers
- Oversee MRO inventory and exchange pool
- Oversee quarantine stock

2. Work in cooperation with other AHCA Departments

- Work closely with other department management and supervisors to achieve organizational goals
- In cooperation with HR, set annual training and development plans and budgets, respond to employee complaints and concerns, manage and evaluate employee performance through clear communication of expectations, regular feedback and annual reviews, disciplining performance or behaviour problems
- Liaison between head office (TQDLM) for RDAS and un-approved repairs



3. Liaise with Government Officials

- Cooperate with and provide information to Government Officials (i.e. Transport Canada) as required

4. Continuous Improvement

- Strive to constantly improve efficiency and work flow within the department
- Develop employee qualifications and abilities through cross-training

EDUCATION & JOB REQUIREMENTS (Minimum)

- Engineering background within the aeronautic field
- Basic computer skills
- Strong leadership skills
- Able to delegate and set objectives for a team
- Knowledge of tools used in aircraft repair applications is an asset
- Aircraft and aircraft component knowledge
- Ability to calculate and derive basic arithmetic formulas
- Ability to interpret technical manuals and documents
- Able to trouble shoot and identify issues and corrective measures
- Manual dexterity and attention to detail
- Focus on delivery high standards of product quality and safety
- Able to effectively communicate across various levels of the company in a team environment
- Able to solve day to day issues and work under general supervision
- Adaptive to new requirements and techniques
- Bilingualism (French- English) an asset
- Proficiency in Microsoft Office 2010 pack
- Willingness and ability to travel both Domestically and Internationally

To apply for this position, please send an up-to-date resume and cover letter to AHCA-HR@airbus.com

We would like to thank all applicants, however, only those selected for an interview will be contacted.