



## **WE'RE LOOKING FOR A REPAIR & OVERHAUL OPERATIONS ANALYST POSITION LOCATION: FORT ERIE, ONTARIO**

The Repair and Overhaul (R&O) Operations Analyst is a support function within the MRO department helping the management with continuous process improvements. In this role, the R&O Operations Analyst is responsible for workshop performance analysis, KPI reporting and developing of workflow improvement proposals. The R&O Operations Analyst is in charge of maintaining the department business work flow charts and represents the MRO department in the AHCA SAP core team by being the SAP key user. The R&O Operations Analyst will manage smaller AHCA R&O internal improvement projects and represent AHCA R&O in AHNA transversal improvement projects.

### **MAIN RESPONSIBILITIES**

#### **KPI Management**

- Track and report on full repair process and turn-around time (TAT) for dynamic components and blades.
- Validate data and action discrepancies reported in data
- Work with other departments to collaborate and report performance to Airbus Helicopters Group on monthly basis.

#### **MRO SAP Key User**

- Support SAP maturity phase
- Provide 1st level support to users in R&O department
- Represent MRO department in AHCA SAP project team
- Keep MRO business process mapping up to date

#### **Work Order Review and Analysis**

- Conduct work order analysis to compare quoted hours/parts to actual and prepare summary reporting of analysis to management

#### **MRO Project Manager**

- Manage smaller R&O improvement projects (for example implementation of smart glasses, etc.)
- Represent R&O in transversal projects
- Assist MRO planning and business admin as time permits



## JOB REQUIREMENTS

- College Diploma in Operations Management, Supply Chain Management, Business Administration or equivalent.
- 3 yrs. work experience in operations/supply chain management. Direct experience in repair and overhaul functions within aviation industry an asset.
- Experience with repair and overhaul components, parts and processes an asset
- Knowledge of dynamic component technical documentation (i.e. log cards, removal tags, CHR's)
- Understanding of technical subject matter – and/or demonstrates ability/willingness to learn
- Exceptional communication skills – oral and written
- Organization skills, filing, data management & electronic archiving
- Customer service skills
- Able to act independently to perform analysis of shop performance and raise/implement opportunities for improvement.
- Bilingualism (French-English) an asset

To apply for this position, please send an up-to-date resume and cover letter to [AHCA-HR@airbus.com](mailto:AHCA-HR@airbus.com)

We would like to thank all applicants, however, only those selected for an interview will be contacted.